



## **Clarification Questions and Answers (received as of 29/05/2012)**

Question: Please explain what you mean by "indication of the required licensing system operation throughout the contract" (point 8 of RFP).

Answer: The technical offers shall include the required system software licenses (if any) for successful implementation and functioning of the system. The financial offer shall include the costs for these licenses.

Question: For accomplished the requirement from paragraph 6.4 "Implementing informational security management system according to the informational standards ISO 27000" is necessary the existence of the certified professionals, and the licenses and authorizations to provide services in this area. Taking into account the fact that the subject of this project is only SALW e-register, we propose to exclude this item from the requirements and implement it in a separate project. The security management system should include all business processes in the Ministry and need to be implemented by authorized consulting Company.

Answer: The system will be developed in accordance with the international standard requirements and the Governmental Decision nr 1123 as of 14.12.2010. The winner of the competition will develop the normative document pack (password policy, anti-virus software, personal data protection, etc., approx. 20) and will train the users of the system in information security issues according to the same requirements.

Question: In the document HGM 634 regarding the system concept of "Registrul de stat al armelor", page 8, chapter IV "Documentele RSA", a range of documents which are used within RSA are mentioned. Please clarify if those documents need to be handled via a Document Management System (DMS) or those documents are required only as reports and forms as result of queries received from different internal or external users?

Answer: Some of these documents may be processed by the system as information objects ("Document Management System" component may be considered for this purpose), some will be borrowed or inserted from other information systems. There will be documents generated as reports. In conclusion, both options are possible, even combined. The Bidder has the liberty to offer the best solution.

Question: In the document HGM 634 regarding the system concept of "Registrul de stat al armelor", page 14, chapter VI "Infrastructura informațională de telecomunicații", please clarify if the regional levels of the information system which are responsible for data collection have to be connected with central level via VPN? If yes, please let us know if this functionality has to be implemented by the Offeror by hardware and software means, or it is the Beneficiary responsibility to ensure this connectivity?

Answer: Yes, the regional levels of the information system have to be connected with central level via VPN. This functionality has to be implemented by the winner.

Question: Please let us know the maximum number of concurrent users which will access the information system "Registrul de stat al armelor". By concurrent users we understand the users that access in the same time the system. For this number please take into consideration the internal as well as the external users which will access the information system.

Answer: The system should allow up to 150 concurrent users.

Question: Please confirm that in case of using SSL certificate for securing connections within information system, Beneficiary will ensure the acquisition of this certificate, and the Offeror will be responsible only for its implementation. We mention that the SSL certificate can be procured only by the authority which will use it and not via third party integrators.

Answer: Yes. We confirm.

Question: Could you please indicate where in the TOR (Terms of Reference) is clearly stated that the provider is obligated to perform the connections and the VPN services in order to ensure the protection of information transmission?

Answer: Please see the Annex III of the Request of Proposal point 4.7, 5.1 and 6.4.

Question: Since the Terms of Reference in Romanian language does not contain the eligibility requirements as stipulated in the 8.4. section of the English version, please indicate which TOR is applicable?

Answer: The Terms of Reference in Romanian are published for clarification use only. The reference documents are the following: Request for Proposal, Minutes of the pre-bidding conference and Clarification questions and answers.

Question: Given that the TOR does not specify the entity that will provide the VPN connections, please state who will be responsible for the specified requirement?

Answer: The VPN network will be set-up by the winner.

Question: According to the response published from Minutes of the Pre-bidding Conference: " Could you please specify if the system will be part of e-Governance. Will it be integrated within cloud computing? Yes.", we are kindly request to specify if in the process of register's implementation, it will be used the datacenter from CST (Center of Special Telecommunication) and if the CST will provide the communication channels and their encryption.

Answer: The Ministry will use the datacenter from CST, whilst CST will not set-up and ensure the VPN network free of payment. In accordance with the Governmental Decision nr 840 as of 26.07.2004, CST provides free services only to the Ministry of Internal Affairs (Headquarter). CST will ensure a single channel to the public authority network that will be connected to the network built between the commissariats. The VPN network will be built by the winner. The proposal (technical and financial) has to include the establishment of the necessary VPN channels (up to 60).